



Thanks for contacting Akern Technical Service

One copy of this file must be printed and shipped along with your BIA devices.

Repairs will be performed once repair quotation is accepted.

CUSTOMER INFORMATION

Full name/ Institution

Contact name

Invoice address line 1

Invoice address line 2

VAT ID Number

Shipping address line 1

Shipping address line 2

Telephone

E-mail

DEVICE INFORMATION

Device model

Serial number

Type of maintenance

Fault description

Additional notes

PACKING LIST

Compulsory accessories

Device

Battery charger



Patient lead set
4 electrodes used for BIA test
Dummy/tester
Optional accessories
Carrying case
Serial cable/ Bluetooth

INSTRUCTIONS FOR SHIPPING

Where to deliver

AKERN SRL – TECH. DEPT.

Via Lisbona, 32-34

50065 Pontassieve (FI)

ITALY

Tel. +39-0558315658 – english language ext 2

biasupport@akern.com

How to deliver

to avoid damages during transport, place the device in a carton box and wrap it carefully with plastic/organic bubble-sheets.

When to deliver

Monday to Friday from 9 to 13 – from 14 to 18

Signature

Date

Please note: Extra UE shipments **MUST** be previously arranged with our customer service.

Privacy policy

Please be informed that your data will be retained in the digital archives of Akern and subjected to the protection measures set out in art. 13 – EU Regulation n. 2016/679 (GDPR), summarized as follows:

- without any obligation of consent, for orders, product registration, requests for assistance.
- Only with your explicit consent, they will also be processed for commercial, promotional and marketing activities, carried out by Akern Srl.

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Keep in touch with us

I give my consent for marketing activities and communications from Akern Srl:

Date	Signature
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